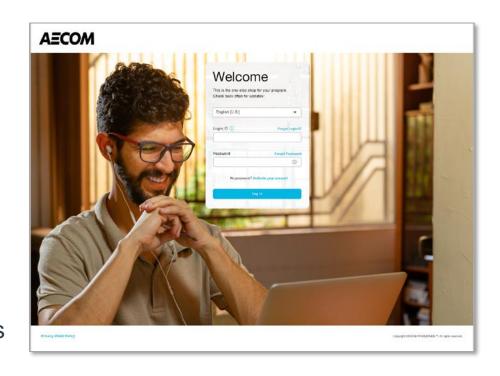


Give and Receive Kudos

Kudos Program Overview

Announcing the Kudos Program

- Kudos is AECOM's global service award and informal social recognition program.
- Through Kudos, you can easily celebrate the professional contributions and personal achievements of your colleagues around the world by:
 - Sending a congratulatory message when they reach a service milestone.
 - Showing your gratitude for the support they provide by sending them a Kudos e-card.
 - Giving a badge when they exemplify an AECOM core value.
 - Sending a congratulatory e-card for a personal event such as birthday or graduation.
- The Kudos program is administered by BI Worldwide.
- Kudos does NOT replace formal performance and rewards feedback which will continue to be submitted through Workday.



Accessing Kudos

Who's Eligible

Regular full-time and part-time employees globally and some fixed term employees outside the U.S. and Canada.

How to Access Kudos

- Access Kudos anytime through <u>Okta single sign on (SSO)</u>.
- If you're an RSS employee, go to <u>aecom.performnet.com</u>, select Activate your Account and enter your Employee ID as your Login ID. Follow the remaining prompts for activating your account.
- It is important for you to set up a recovery email address and mobile phone number using your personal contact information when you first log in to your account as it will allow you to reset your password in the future if you cannot locate it or leave AECOM.
- Once logged in, you can select your preferred language by going to your settings.

Forget Your Password?

 If you cannot locate your password, you can reset your password by going to Forgot Password on <u>aecom.performnet.com</u> and entering your AECOM Employee ID as your Login ID and your recovery email address or mobile phone number.

Global Service Awards

Global Service Award Recognition Overview

- When you reach a 5-year milestone (e.g., 5, 10, 15, 20+ years of service) with AECOM, you will receive points which you can use to purchase gift cards, vouchers, experiential awards, merchandise and more from the Kudos Rewards Marketplace.
 - There are nearly 1 million locally-relevant award options from over 2,000 top brands.
- You can also choose to donate your points to a charity.
- Your points will never expire. Once they're deposited into your account, they're yours to keep, even if you leave AECOM.

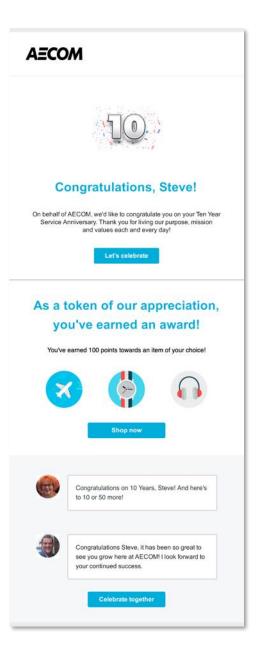
Celebrating 20 years of service?

 Congratulations! In addition to receiving points, you will be able to select a 20-year icon award from an exclusive rewards catalogue.



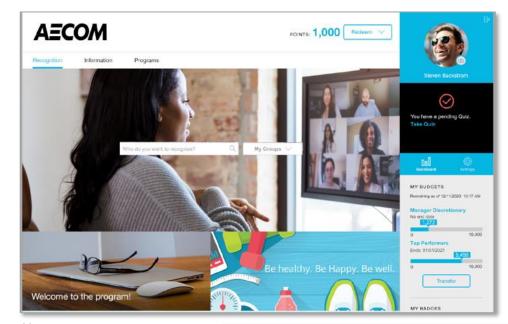
On Your Service Anniversary Date

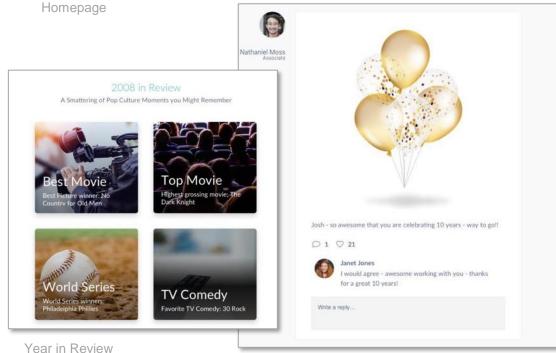
- You will receive a congratulatory email with:
 - Personalized messages from your manager and other team members.
 - A link to the Kudos website so that you can select an award from the Rewards Marketplace.



Redeeming your Service Award

- Once logged into the site, you will be able to view the points added to your account and redeem your awards through the Kudos Rewards Marketplace.
- Merchandise awards will be delivered 2 4
 weeks after order submission. Digital awards will
 generally be received within 24 48 hours after
 order submission.
- Service awards may be taxable in some locations; however, AECOM will pay taxes on your behalf.
 - Contact your local HR Representative to learn more.





Local Service Award options (SAMPLES)



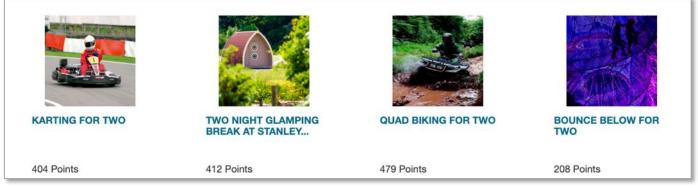
Electronics



Best Sellers



Well-Being



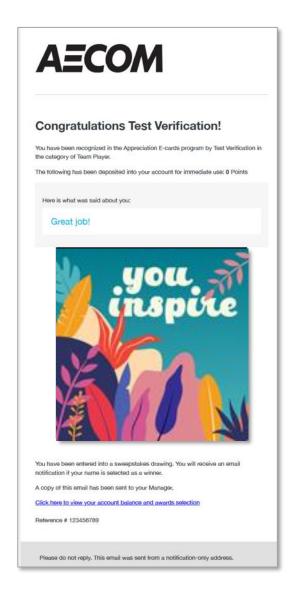
Experiences



Give Kudos

Kudos E-cards and Badges

- Send Kudos e-cards and badges with personalized messages when your colleagues exemplify an AECOM core value.
- You can recognize your colleagues around the world for their professional achievements and personal events, including but not limited to:
 - Individual and team successes
 - Acts of corporate citizenship and altruism
 - Safety behaviors
 - Life events such as birthdays, birth/adoption of a new child, marriage, graduation or loss of a loved one
 - And more
- There are no points associated with e-cards and badges.
- A recipient's manager will be automatically copied when kudos is given.



Kudos E-cards and Badges (EXAMPLES)

Badges E-cards



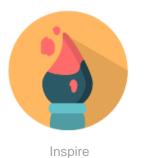








service













Helpful Resources

Resources to Help You Spread Kindness and Gratitude

- You'll have access to a diverse set of recognition tools and resources to help you spread gratitude and show appreciation for your colleagues around the world.
 - Access the service anniversary tool on
 <u>WellBeingAtAECOM.com</u> to find employees with upcoming service anniversaries by date, work location and business line.
 - Review the <u>Kudos Program FAQs</u> to get answers to the most commonly asked questions.
 - View your personal dashboards on the Kudos website to see how many kudos you've given this year and how it compares to the rest of AECOM.



Get Support

If you need technical assistance with the Kudos website or have questions about your award order, please reach out to your local contact center.

Contact Center	Contact Center Hours	Languages Available	How to Access
Asia Pacific	9:00 a.m. – 6:00 p.m. (GMT+8)	Chinese, English, Japanese, Korean	Access the Contact Us link on the Kudos website
Australia	9:00 a.m. – 5:30 p.m. (GMT +10)	English	Access the Contact Us link on the Kudos website
Europe, Middle East & Africa	9:00 a.m. – 5:30 p.m. (GMT, GMT +1 during summer months)	English, French, German, Italian, Portuguese, Russian, Spanish	Access the Contact Us link on the Kudos website
India	9:30 a.m. – 5:30 p.m. (GMT + 5:30)	English	Access the Contact Us link on the Kudos website
Latin America	9:00 a.m. – 6:00 p.m. (GMT -5)	English, Portuguese, Spanish	Access the Contact Us link on the Kudos website
North America	7:00 a.m. – 7:00 p.m. (GMT -6)	English, French, Spanish	Call 1-833-952-AECOM (1-833-952-3266)
			Or
			Access the Contact Us link on the Kudos website



AECOM Imagine it. Delivered.